

January 29, 2024

MEMORANDUM ORDER

No. 43
Series of 2024

SUBJECT: NEW COMPOSITION OF THE BUREAU OF PLANT INDUSTRY COMMITTEE ON ANTI-RED TAPE (BPI CART)

In the exigency of the service and per IRR of Republic Act No. 11032, the composition of the Bureau of Plant Industry Committee on Anti-Red Tape is hereby composed of the following officials:

Ruel C. Gesmundo

OIC-Assistant Director for Regulatory Services

Chairperson

Vice Chairperson

Lolinnie A. Eugenio

Chief, Information and Computer Section

Shereene R. Samala

OIC-Chief, National Plant Quarantine Services Division

Members

William F. Mugot

Chief, Plant Product Safety Services Division

Peter M. Magdaraog

Chief, Crop Pest Management Division

Elaiza Nicole S. Dotimas

OIC-Chief, Agricultural Engineering Division

Christopher S. Cruz

OIC-Chief, Crop Research and Production Support Division

Rhoda Grace S. Pintuan

Chief, Planning and Management Office

Ellaine T. Molon

OIC, Human Resources Section

Anisah C. Guro-Macalangcom

OIC, Budget Section

Ma. Kristine Joy M. De Guzman

Chief, Accounting Section

Valerio F. Colis Jr.

OIC, Records Section



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Paula R. Del Rosario
OIC, Property and Supply Section

Raul F. Maminta
OIC, Internal Audit Unit

Elalin T. Torio
President, BPI-Employees Association

Maria Narcisa V. Garcia
Alternate Team Leader, Knowledge and Management Team

The BPI-CART is hereby tasked to:

1. Ensure the compliance with the provision of RA 11032 and its IRR and other issuances of the Anti-Red Tape Authority;
2. Conduct of compliance cost analysis, time and motion studies, evaluation and improvement of the BPIs systems and procedures in order to reduce red tape and processing time;
3. Responsible for the periodic review of the BPIs Citizen Charter and ensure the compliance of the 3-7-20 prescribed processing time for transactions and the zero contact policy;
4. Establish and manage a public assistance complaint desk to effectively receive complaints, comments and suggestions and monitor client satisfaction via the Customer Satisfaction Form (CSF);
5. Ensures all complaints forwarded by the Presidential Complaint Center, CSC-CCB and Anti-Red Tape Authority's Complaints and Action Center are acknowledged, responded to and/or acted upon within the designated period; and
6. Perform such other related functions as may be necessary to achieve the purpose for which the Committee was created.

BPI Centers and other Regional offices are also directed to create their respective CART Sub-Committees and submit their composition to the Chairperson, BPI CART for endorsement and approval of the Director

This Order shall take effect immediately and shall supersede all other Orders inconsistent herewith.

GERALD GLENN F. PANGANIBAN, Ph.D.

Director

cc: Office of the Secretary
Department of Agriculture